

City of Wanneroo Bookable Verge Collections

Terms and Conditions

The City is committed to providing sustainable waste management services to its community and offers a flexible bookable service for bulk junk and green waste verge collections. This service is available to all residential properties that pay a waste service fee to the City.

The following terms and conditions apply to all bookable verge collections within the City of Wanneroo

In these terms and conditions, ‘**you**’ or ‘**your**’ means the person making the booking and ‘**City**’ means the City of Wanneroo.

Your booking must be for collection of waste which –

falls within one or more of the booking categories identified in the table below;

does not exceed the corresponding booking quantity identified in that table; and

is from a residential property for which a waste service fee is paid to the City and from which no other collection of the relevant waste category has been undertaken in the current financial year.

Booking Category	Booking Quantity
Bulk junk waste	Up to 3m ³ (3m x 1m x 1m)
Bulk green waste	Up to 3m ³ (3m x 1m x 1m)
Mattresses	Up to 3 items
Whitegoods	Up to 4 items
E-Waste	Up to 6 items

See the attached table of accepted booking category items for what will, and will not be accepted in each category.

You must book your collection on the City’s website or by phone on 9405 5000.

Waste for collection will only be collected if –

it complies with the relevant booking category and quantity; and

it is placed adjacent to the property in accordance with the conditions below

Waste which does not comply with the requirements in 3 above will be left where it has been placed and you will be responsible for arranging its removal within 24 hours of the time for which collection was booked.

Unless 6 below applies, waste for collection must be placed on the front or side verge of your property or in a rear laneway to your property, in a manner which is consistent with the photographs shown in the Frequently Asked Questions on the Bookable Verge Collections page of the City's website under the heading 'How should I place items on my verge?'

The City may agree to collect your waste from an alternative location suitable to your property if you contact the City on the telephone number in 2 above and discuss options for such an alternative. The City will only approve an alternative location if it is satisfied the collection can be undertaken safely and conveniently without causing an adverse impact on any other property, resident or the City's effective management of the collection service.

If an alternative location is approved, waste for collection must be placed in accordance with the approval.

In addition to the requirements in 5 and 6 above, waste must be placed –

neatly on the location from which it is to be collected without any protrusions or sharp edges which may injure a passerby or any person collecting the waste;

in a manner which is not leaning against any structure or thing, and at least one metre away from any obstructions such as sprinklers, water meters and poles;

in a manner that does not obstruct the footpath, your normal bin service or the line of sight of motorists;

if from more than one booking category, in separate piles according to the booking category; and

on the verge no more than 3 days prior to your collection date at the earliest and before 6am on the collection date.

In making this booking, you agree to indemnify the City against liability for any loss, damage or injury to any person or property which may result from your failure to comply with these terms and conditions.

If you wish to cancel your booking, you must do so no less than 3 days prior to the day for which the collection was booked. A cancellation received less than 3 days prior to that date, will result in your annual entitlement for the booking category or categories in question being forfeited.

Accepted booking category items

Booking Category	Accepted items	Non-Accepted Items
<p>Bulk junk waste</p> <p>Up to 3m³ (3m x 1m x 1m)</p>	<ul style="list-style-type: none"> • Furniture (no glass), including couches, bedframes, bunk beds etc • Bicycles • Toys • Carpet and linoleum • Fencing materials (wood and steel only) • Wood (excluding garden waste) • Wire • Gates • Barbecues (excluding gas bottles) 	<ul style="list-style-type: none"> • Vehicles, car bodies and car parts • Tyres • Batteries • Asbestos products • Flammable liquids • Building materials • Bricks, rubble and concrete • Glass panels (table tops, window panes) • Gas bottles • Super six or fibre cement sheets • Hazardous material • Anything included as part of a green waste collection <p><i>Please note: Mattresses and bed bases will only be collected as part of a booked mattress collection</i></p>
<p>Bulk green waste</p> <p>Up to 3m³ (3m x 1m x 1m)</p>	<ul style="list-style-type: none"> • Organic garden waste • Tree branches • Twigs <p><i>Please note that items larger than 1.5m long or 30cm wide will not be collected.</i></p>	<ul style="list-style-type: none"> • Chemically treated or painted/stained timber • Large tree stumps (unless cut into pieces which do not exceed the size limits in the accepted items column) • Rocks, bricks and rubble • Dirt, soil and sand • Flowerpots and garden hoses • Lawn • Bagged items • Anything which may be included in a bulk junk waste collection
<p>Mattresses</p> <p>Up to 3 items</p>	<ul style="list-style-type: none"> • Mattresses • Bed bases 	<ul style="list-style-type: none"> • Any other items

Booking Category	Accepted items	Non-Accepted Items
<p>Whitegoods</p> <p>Up to 4 items</p>	<ul style="list-style-type: none"> • Fridges and freezers (with doors removed or securely taped closed) • Washing machines and dryers (with doors removed or securely taped closed) • Ovens • Free standing cookers • Dishwashers • Heaters • Hot water systems • Microwaves • Rangehoods • Air conditioners 	<ul style="list-style-type: none"> • Any other items
<p>E-Waste</p> <p>Up to 6 items</p>	<ul style="list-style-type: none"> • Desktop computers • Laptops • Tablets • Monitors • Desktop printer/scanner • Routers • Computer accessories • Televisions • Large electronic exercise equipment • Electronic musical equipment 	<ul style="list-style-type: none"> • Any other items